

## Members' Code of Conduct

**As a member of the UK Slip Resistance Group (UKSRG) we agree, as a mandatory condition of our membership, to abide by the UKSRG's Members' Code of Conduct and will:**

1. Behave in a professional and reasonable manner in Group related matters.
2. Actively make a contribution to the work of the Group and provide assistance to the Group when reasonably called upon to do so.
3. Ensure that behaviour does not bring the Group into disrepute.
4. Adhere to the latest Guidelines ensuring that equipment is maintained, calibrated and verified before any testing is carried out with the pendulum.
5. Obtain relevant training/accreditation for use of equipment if providing pedestrian surface characterisation.
6. Respond to all enquiries and complaints with courtesy, efficiency, and promptness.
7. Provide clear, accurate information about the product/service offered and associated prices.
8. Act as a responsible employer at all times; with strict compliance to employment and health and safety legislation.
9. Conduct any business in an honest, ethical, sustainable and legal compliant manner for all internal and external involved parties.
10. Members shall declare any conflicts of interest that might prevent their impartiality during the Group's activities. Any members identifying conflicts of interest may continue to work to further the best interests of the group or excuse themselves from work items.
11. Not claim to represent the Group in any communication without the express permission of the Group or its directors.
12. Ensure that the use of the UKSRG logo follows the Guidelines as set out on the UKSRG webpage
13. Pay membership fees in time and in full.
14. UK Members are expected to attend the members meetings in person, whenever possible.

Acceptance of the code of conduct is a condition of Membership, therefore commencement or renewal of membership will be taken as acceptance of conditions as laid down in the code of conduct shown above.